

# REMOTE HANDS

Focus on your business while our expert technicians handle infrastructure tasks and maintenance, freeing up your team.

## Benefits:



### 24/7 Support

Continuous operations around the clock.



### Reduce Costs

Cut travel costs and external expenses.



### Free Your Team

Prioritize core tasks for your business.



## SERVICES

Our on-site data center technicians can assist with:

- ✓ Equipment installation
- ✓ Hardware maintenance
- ✓ Cabling/wiring changes
- ✓ Basic hands-on tasks

## Pricing:

### Pay-As-You-Go

- On-demand assistance
- Billed in 15 min increments (30 min minimum)

### Monthly Allotment

- Discounted pre-purchased hours
- 5, 15 or 25 hours/month

### Unlimited

- Flat monthly fee per rack
- Unlimited on-site support



### Submit Requests Easily

Evoque Customer Portal



### Around-the-Clock Assistance

24x7x365 Support

